



**WELCOME TO SFS
TOWN HALL TUESDAY**



A photograph of a university campus scene, featuring a large brick building with white columns and a green lawn. The image is framed by a blue, torn-paper-like border. A yellow rectangular box is overlaid on the center of the image, containing the text "FINANCIAL AID TO DO LIST" in blue, bold, sans-serif capital letters. The background of the entire image is a solid blue color with faint, light blue geometric patterns (circles and rounded rectangles) and a pattern of small white dots at the bottom right.

FINANCIAL AID TO DO LIST

SFS communicates to students **entirely via email**, so check your inbox!

You Will Receive:

- Billing notices
- Changes to financial aid
- Notification of aid appeals (scholarship, grant, academic progress)

Make sure others are seeing emails:

- Grant parent/guardian access in UDSIS
- Visit <https://www.udel.edu/sfs/quick> and check out our Handy Resources & Tutorials section to view a tutorial on granting access to UDSIS



Billing Cycle - Undergrad:

➔ Next installment* due dates:

- September 1
- October 1
- November 1

Billing Cycle - Graduate:

➔ Next installment* due dates:

- October 1
- November 1

* Installment option available on *Make a payment* screen in My Finances and incurs \$50 fee per term





SFS continues to process outside scholarships and loans.

Use My finances to report additional credits for aid and other funds not yet showing as pending

Tutorial at
<https://www.udel.edu/sfs/quick>

Financial Aid – Current Status

- Outside scholarships processed in order received
 - Ensure student name and ID are included on check and send to:
Student Financial Services
30 Lovett Avenue
Newark, DE 19716
 - Split evenly between fall and spring semesters unless directed otherwise by the donor.
 - Current through 8/8/2024
- Parent PLUS & private/alternative loans processed in order received
 - Half pays to fall and half to spring for full-year loans
 - PLUS current through 7/25/2024
 - Alternative loans current through 8/2/2024

Financial Clearance:

- All funding (aid, waivers, etc.) is recorded on the student account or reported to SFS and any remaining balance has been paid
- Incomplete To Do List items will delay payment of aid
- Ensure reported credits have been paid to UD

UNIVERSITY OF DELAWARE

MY FINANCES

Make a payment
To do list 2
Announcements
Add Flex account funds
Account activity
Statements
Payment history
1098-T tax form
Financial aid award notice

Student: YouDee

To do list

If you have questions regarding your bill or using this system, contact Student Financial Services by clicking on the link below.

● = Open Items, ✓ = Completed Items

*Note we cannot pay certain types of aid to your account until required To Do List items have been completed. Click on each item for additional information.

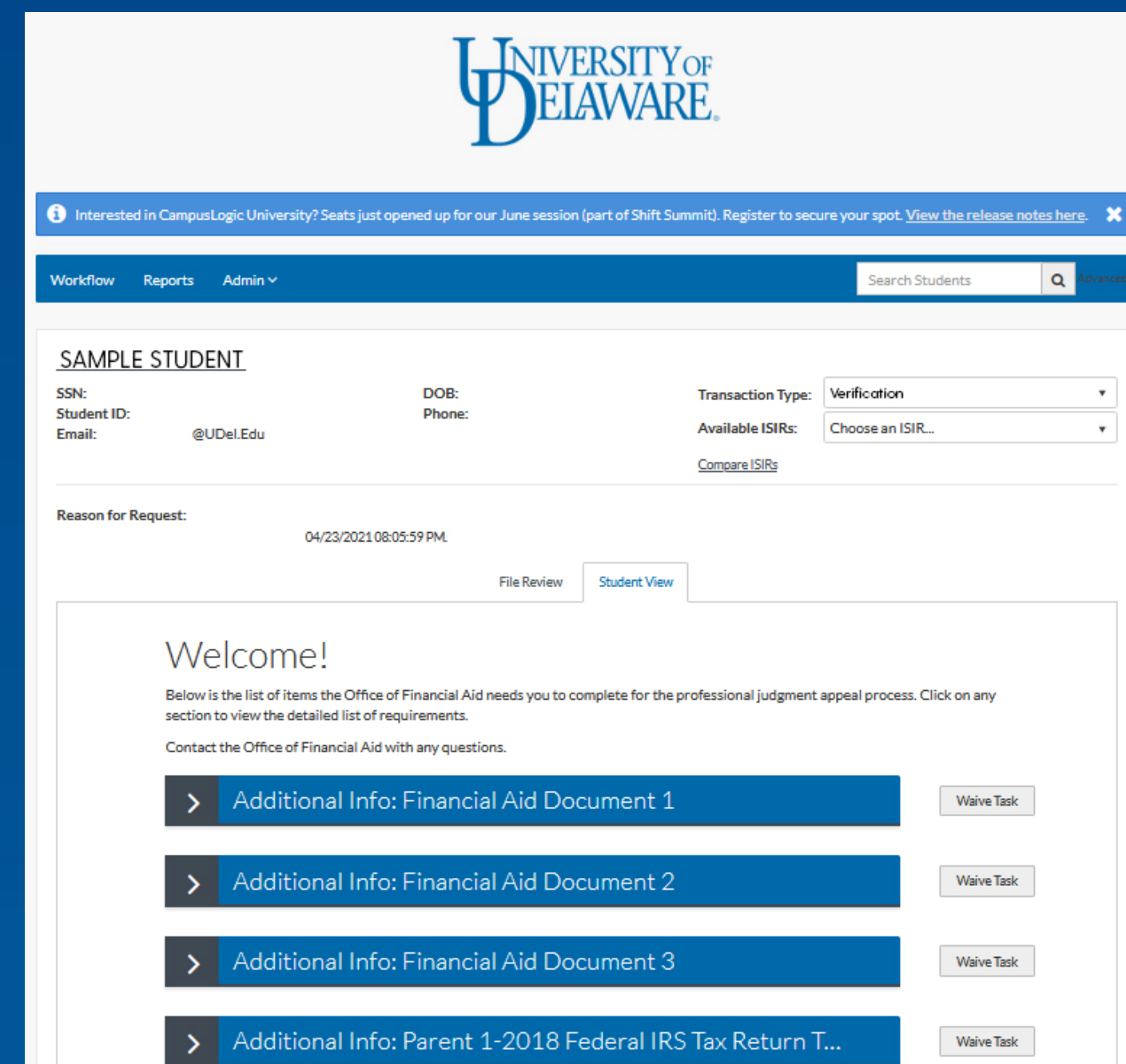
2023 Items

- Federal DL Entrance Counseling
- Federal DL MPN
- ✓ Housing Confirmation

Federal Verification

Those subject to verification:

- Only required of FAFSA filers in certain circumstances
- Will appear on To Do List
- Student completes tasks at <https://udel.studentforms.com>



The screenshot displays the University of Delaware's student forms portal. At the top, the university logo is visible. Below it, a navigation bar includes 'Workflow', 'Reports', and 'Admin'. A search bar for students is present. The main content area is titled 'SAMPLE STUDENT' and shows fields for SSN, Student ID, Email, DOB, and Phone. A 'Transaction Type' dropdown is set to 'Verification', and an 'Available ISIRs' dropdown is set to 'Choose an ISIR...'. Below this, a 'Reason for Request' field shows a timestamp. The main section is titled 'Welcome!' and contains a list of tasks for completion, each with a 'Waive Task' button:

- > Additional Info: Financial Aid Document 1 [Waive Task]
- > Additional Info: Financial Aid Document 2 [Waive Task]
- > Additional Info: Financial Aid Document 3 [Waive Task]
- > Additional Info: Parent 1-2018 Federal IRS Tax Return T... [Waive Task]

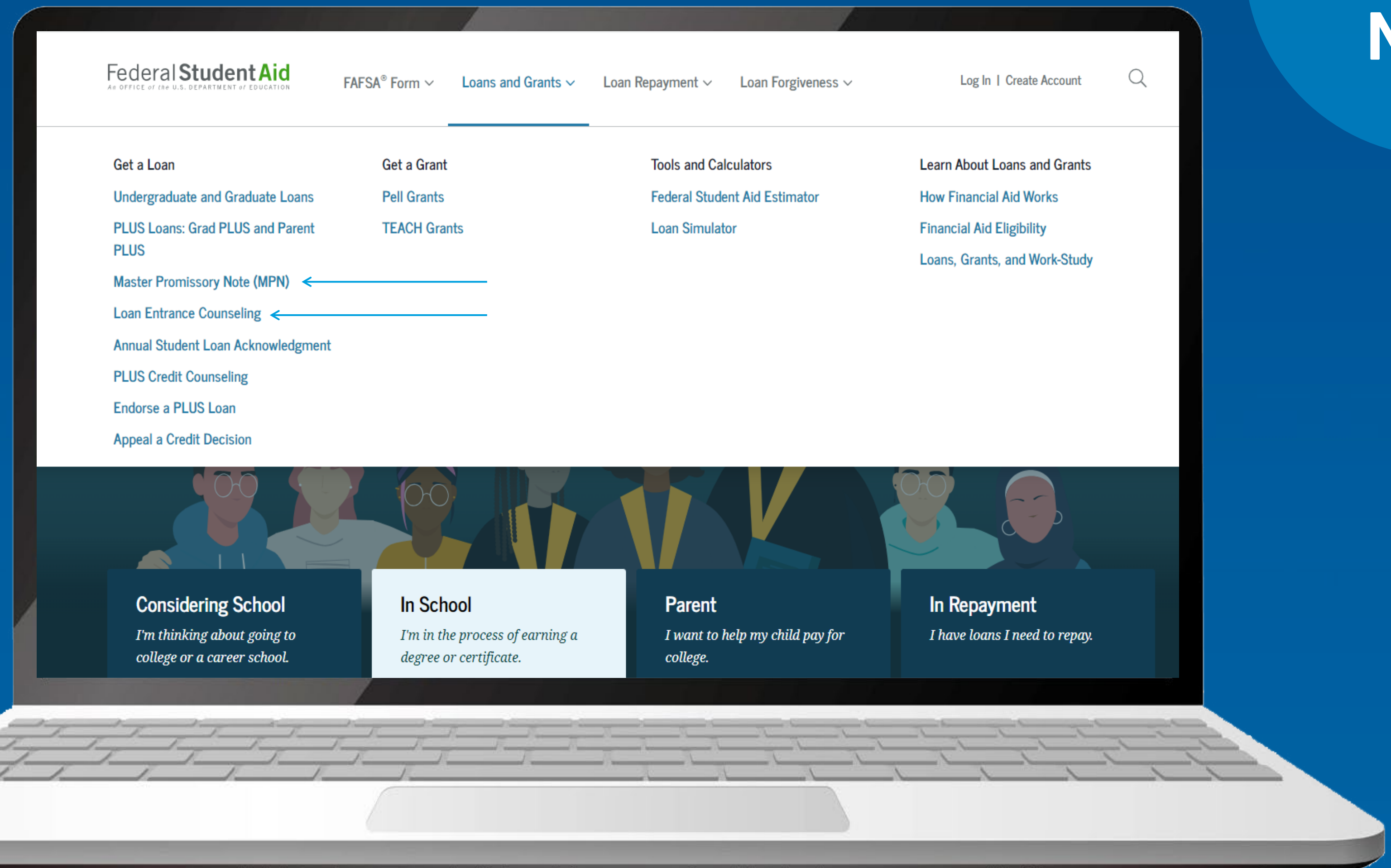


STUDENTAID.GOV

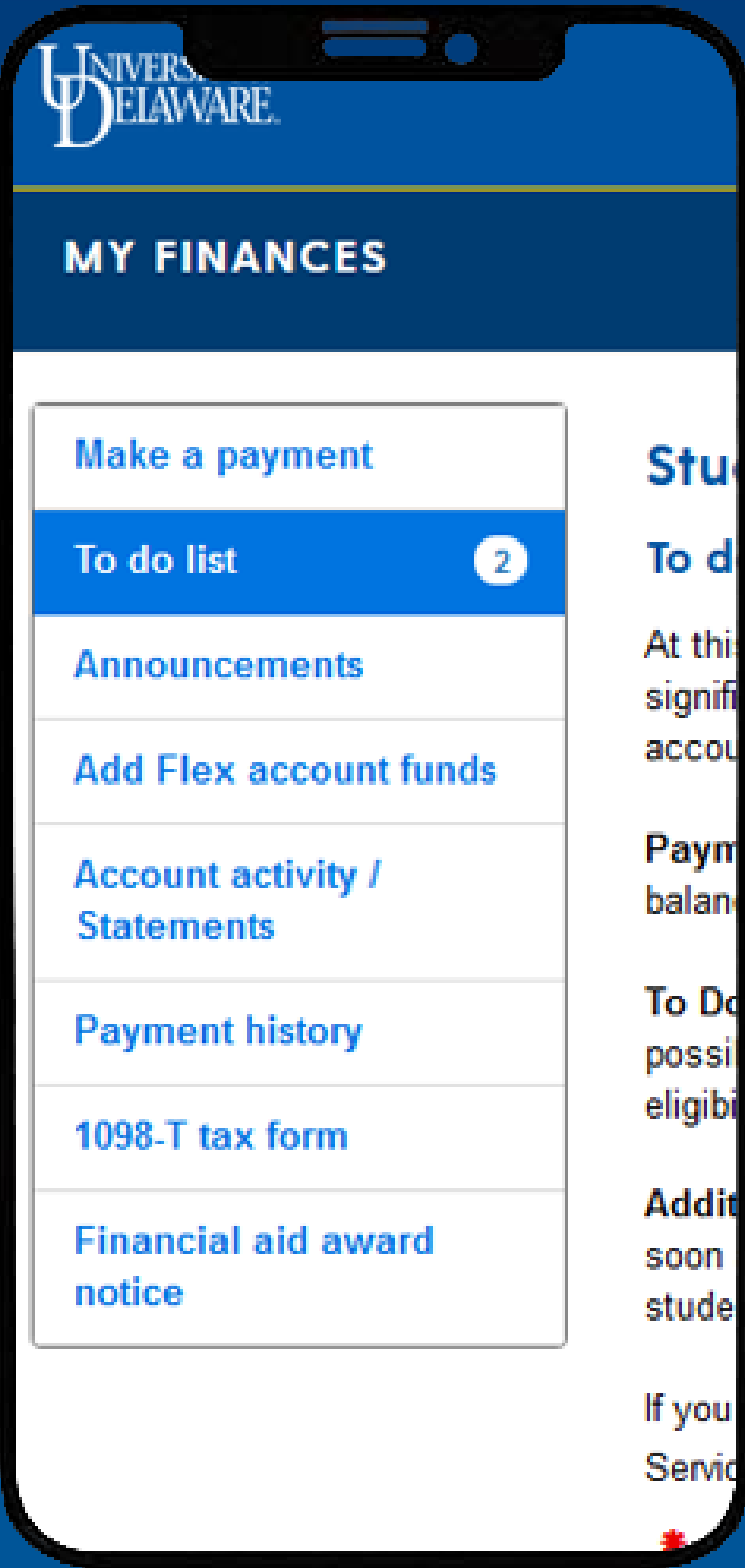
Master Promissory Note

Entrance Counseling

MPN for Parents



The To Do List



At this point in the semester, student account balances for significant balances will have a financial hold, which prevents accounts until the balance is addressed. Please note the following:

Payments - Student account payments can take a business day to clear. If a payment is made to the account and there is a hold on the account, the hold will be removed once the payment is processed.

To Do List Items - Students who still have financial aid action items from the previous semester should complete them as soon as possible, as some forms of aid cannot pay to the account once the semester begins. Failure to complete these items may result in ineligibility for those funds and be required to use personal resources or additional loans.

Additional Loans - Students looking to borrow additional loans to clear their balance should apply as soon as possible, as it can take 10 to 14 business days to process the loan. Hold on the student account.

If you have a question regarding your student account or using the My Finances services, please contact Student Services online at [askSFS](#).

* = Open Items, ✓ = Completed Items

*Note we cannot pay certain types of aid to your account until required To Do List items are completed. Aid that is pending will continue to show as "Pending Aid" on your account. Please complete all items as soon as possible to ensure timely disbursement of aid. Click on each item for additional information.

Financial Aid disbursement

- * Federal DL Entrance Counseling
- * Federal DL MPN

Viewable in My Finances or UDSIS

Links to actions required to finalize federal financial aid

Does not include tasks required for private loans or outside scholarships



**STAY FOR THE
Q&A SESSION**

Student Financial Services
udel.edu/sfs

UNIVERSITY OF
DELAWARE

Contact Us
udel.edu/askSFS
(302) 831-2126

