

## **Kimberley Roussin Isett, Ph.D., M.P.A.**

Fellow, National Academy of Public Administration

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### **ADMINISTRATIVE LEADERSHIP**

University of Delaware, Newark, Delaware

**Vice Provost for Academic Programs and University Initiatives**

Jan 2023- present

#### Reporting units:

FinTech Innovation Hub (2023- present)

Center for Innovation in Lifelong Learning and Teaching (CILLT) (launched F25)

UD Online (2023- present)

Center for Teaching and Assessment of Learning (2023- present)

Academic Technology Services (2025- present)

Professional and Continuing Studies (2025- present; dotted line AY 24/25)

Noncredit Program

Osher Lifelong Learning Institute

Division of Enrollment Management (2025- present; dotted line AY 24/25)

Office of Undergraduate Admissions

Student Financial Services

Registrar's office

Office of Student Success

Community Engagement Initiative (2023-2024 - stabilization)

Office of Sustainability (2023- 2024 – launch and hand off)

#### Responsibilities:

Regular reporting to Board of Trustees Academic Affairs Committee

Academic Program Reviews

- Aligned process to institutional strategic plan
- Created scaffolding and support for data driven, strategic reviews
- Reduced administrative burden for units
- Instituted mid cycle (3<sup>rd</sup> year) check in structure
- Cleared COVID backlog completing 36 reviews in 3 years

Interface with Institutional Research and Effectiveness

- Led the development of new dashboards to increase transparency and use of University data
- Integrated data pulls and dissemination into university processes

Provide administrative leadership to campus wide university initiatives

- Online Program Management improvements
  - o Negotiated withdrawal from Online Program Manager at a net savings for University (saved ~\$2m in fees)
  - o Developed new model for internal program management of our 26 online degrees, improving service to units
  - o Expected ROI increasing to 1:9.8 from 1:2
- Launched and sustain FinTech Innovation Hub
  - o Enabled national conference with Federal Reserve of Philadelphia Spring 2024 and 2025
  - o Established robust partnerships with campus and external stakeholders through a variety of engagement opportunities
- Launched Office of Sustainability
  - o Established course designation for catalog
  - o Identified and transitioned to permanent administrative home

#### Develop and Implement New Program Incubator and Start Up Fund

- Designed and launched program to incentive the development of market responsive, revenue generating academic programs
- Adopted new platforms to support data driven decisions and investments
- Incubated 55 new program ideas, 10 fully passed through Faculty Senate and 1/3 initiated a renewal of curriculum and/or MarComm
- Between \$300k and \$500k in start-up funds available annually

#### Middle States Commission on Higher Education Institutional Accreditation

- Chair 2028 reaccreditation process
- Self-study institute commenced September 2025
- Ensure transparency and rigor of process

#### Manage relationship with Delaware Technical Community College

- Coordinate on connected degree pathways
- Management of overlap and duplication of degrees
- Reduce co-location frictions with downstate campus partners

#### Act as strategic partner for President, Provost, and Campus

- Multi-Year Enrollment Plan (MYEP)
  - o Developed initial process with colleagues in DEM and IRE
    - Three year moving window on enrollment, aid, and tuition
    - Tied to instructional capacity, CBA, and budget metrics
  - o Initiated new approach to tool (AY 25), increasing clarity and accuracy
  - o Key tool for setting enrollment and aid targets as they relate to university operating margin
  - o Clear college and program targets based on metrics
  - o Developed new strategies to achieve outcomes such as micro targeting and strategic growth student target allocations
- Admissions (prior to reporting line)
  - o Developed and disseminated 3 new admissions dashboards to give Colleges and Departments full transparency on their admissions funnels
    - Empowered decentralized yield and melt activities
  - o Intentional enrollment growth target for AY26 of 400 additional FTFT students; exceeded growth target by 175 students
  - o Co-created new look and feel of marketing materials with Provost, OCM, and Admissions colleagues (live for Fall 2026 cohort)
  - o Clarify and approve talking points around key program initiatives
- Associate/Flex pathway to UD
  - o Worked with Colleges to develop a clear associate pathway in each
    - Three newly articulated programs passed in AY 24/25
    - Recruiting starting for Fall 2026
  - o Partnered with Office of Communications and Marketing and Admissions to develop marketing materials for new approach
    - New flex pathway marketing increased applications to existing associate programs 240% in first year (for F25)
  - o Collaborating with UD Government Affairs, State of Delaware's Office of Management and Budget and Comptroller's Office on SEED scholarship for students in these programs
  - o Sought State allocation for expansion of downstate facilities (\$3.4m requested)
- Dual degree program in Engineering with DelState
  - o Worked with engineering colleagues and DSU colleagues to develop and pass 3 additional (5 total) joint degree programs (AY 23/24)

- Led state budget ask to support program (\$1.3m allocated)
- Connected summer program launched and growing year over year, summer 2025 had a dozen students
- Matriculating first pathway student in 2026
- Transfer student initiative
  - Collaboration with Admissions, SFS, and Student life to remove barriers for transfer students
  - Moved transfer admissions to earlier in cycle, improved websites related to transfers, identified housing for population, and re-examined aid packaging strategy
  - Fall transfers increased 50% in yr 1 and an additional 12% in yr 2
  - Intentional Spring transfer strategy in development
- Space planning for new, high-profile buildings
  - Identify needs/constraints for new buildings, including donor intent
  - Participate in internal planning committees related to the site development
  - Coordinate with off-site partners to ensure UD needs are met
  - Lead on analytics to ensure revenue generation from site supports new asset
- Partner with Athletics to increase impact of move to CUSA (ongoing)
  - Identify activities in geographic areas of CUSA to highlight UD presence
  - Coordinate with athletics and Office of Communications and Marketing for high impact brand recognition efforts
- Artificial Intelligence (on going)
  - Serve on Advisory Board for the First State Center for AI
  - Support AI efforts across campus
    - First State Hackathon (August 2025)
    - Study AI development in ATS
    - National conference on AI technologies for the classroom (Spring 25 and 26)
  - Contribute personnel to AI working group on Teaching
  - Support grant and development initiatives to adopt DreamScape Learn
- Student Success initiative (in progress)
  - Coordinate and consolidate disparate student success initiatives across campus
- Nursing program expansion (in progress)
  - Work with administrative units to resolve space, scheduling, and other barriers to expansion
  - Partner with College of Health Sciences Dean to identify potential downstate program delivery
  - Partner with Nursing School leadership to develop upper division bachelor's program to create new pathway from DTCC RN program
- Military and Veterans Center (in progress)
  - Established relationship and new articulation agreements with Valley Forge Military Academy for high need areas for US Army
  - Collaborate with Student Life, Admissions and SFS to remove barriers to better serving military connected students
  - Identify and pursue opportunities to work directly with Dover AFB

School of Public Policy and Administration, University of Delaware

**Associate Dean for Research**

2020-2022

Responsibilities:

- Build infrastructure and provide support for research activities in School
- Oversight of 5 School research and public service centers
- Oversight of funds related to faculty research and faculty travel
- Lead nominations for faculty awards
- Perform faculty annual performance reviews on Research and Service

Highlight of Accomplishments:

- Overhauled tuition scholarship model to be broader and more financially stable
  - Outcomes: \$1.6m in savings in year 1, sustained
  - Student costs only marginally increased by \$531
- Created research processes and policies to move toward center budget neutrality
  - Outcomes: Increased F&A recovery by 87.5% while maintaining contract awards
  - Reduced COI risks
- Standardized joint appointment process to improve transparency and fairness
- Broadened research series to include both Faculty and Public Service Staff
- Strengthened faculty governance wrt voting procedures for faculty hires and P&T

**Director of MPH in Health Policy and Management**

2019-2022

Responsibilities:

- Administer MPH in Health Policy, in coordination with MPH in Epidemiology
- Develop curriculum and advise students
- Lead admissions and participate in recruitment planning
- Coordinate initial CEPH accreditation with College of Health Sciences colleagues

Highlight of Accomplishments:

- Program launch in Fall 2019
  - Cohort growth doubled for Fall 2020, and tripled for 2021
- Program generated financial surplus in year 3
- Reduced curriculum from 24 to 15 month program to provide comparative advantage
- Instituted expedited admissions for high performing applicants
- Established pipelines with UD SOURCE and McNair programs

Georgia Institute of Technology, Atlanta, Georgia

School of Public Policy

**Director of Graduate Studies**

2013-2015

Responsibilities:

- Administer Ph.D., Joint Ph.D., M.S.P.P., and Joint M.S./CRP degree programs
- Aid in curriculum sequencing and scheduling to ensure continuity
- Monitor student progress through degree programs
- Interface with Institute administration for program operations
- Chair Graduate Committee
- Lead admissions and recruitment

Highlight of Accomplishments:

- Strengthened M.S.P.P. Capstone sequence
- Improved communication with faculty
- Intensified Ph.D. progression accountability

## ACADEMIC APPOINTMENTS

### Professor

University of Delaware, Newark, Delaware 8/19-present  
School of Public Policy and Administration

Subject Lead, Decision Making Under Uncertainty (executive delivery) 2/20-present  
Australia New Zealand School of Government, Melbourne, Australia

Affiliate, Center for Organization Research and Design (CORD) 8/23-present  
Arizona State University, School of Public Affairs

### Associate Professor

Georgia Institute of Technology, Atlanta, Georgia 8/11- 7/19  
School of Public Policy

#### Faculty Affiliations:

Health Analytics Work Group  
Center for Health and Humanitarian Systems  
Institute for People and Technology

### Assistant Professor

Columbia University, New York, New York 9/04-8/11  
School of Public Health

Department of Health Policy and Management

#### Faculty Affiliation:

National Center for Disaster Preparedness

Texas A&M University, College Station, Texas 1/03-8/04  
School of Government and Public Service

### Postdoctoral Research Fellow

University of North Carolina at Chapel Hill, Chapel Hill, North Carolina 6/01-12/02  
Cecil G. Sheps Center for Health Services Research

## LEADERSHIP ACTIVITIES AND CONTRIBUTIONS

University of Delaware, Newark, Delaware Fall 2019-Fall 2022

Member, Provost search advisory committee (2021-2022)

Convener, COACHE faculty satisfaction survey P&T working group (2021-2022)

Member, COACHE faculty satisfaction survey steering committee (2021-2022)

Co -Chair, University Strategic Planning Committee (Pillar 4 (of 5) - Redefining Creativity, Innovation, & Entrepreneurship) (2021)

Member, Bias in student course feedback working group (2019-2021)

Faculty Senate Awards Committee (2020-2022)

School of Public Policy and Administration

Chair, SNF professor search committee

Chair, tuition scholarship committee (2020-2022)

Established scholarly writing work group

Co-convened grants incubator

Chair, nonprofit management search committee

School Transition from College of Arts & Sciences to Independence working committee

Georgia Institute of Technology, Atlanta, Georgia 2011-2019  
 Organizer, Centers for Disease Control/ Georgia Tech policy research meeting 2016  
 GT congressional briefing delegation 2014  
 Centers for Disease Control/ Georgia Tech partnership research committee 2014  
 GT pediatric strategic plan development 2014  
 School of Public Policy  
 Chair, 3<sup>rd</sup> year review teaching committee, Andrew Chupp 2016  
 Chair, 3<sup>rd</sup> year review teaching committee, Matej Drev 2015

**Professional Society Leadership**

Public Management Research Association  
 Board member (elected) 2021-2025  
 Network of Schools of Public Policy, Affairs, and Administration (NASPAA)  
 Policy Committee 2020 - 2022  
 International Research Society for Public Management  
 Secretary 2011-2017  
 Academy of Management  
 Chair, Provan Award Committee, Public and Nonprofit Division 2016-2021  
 Lead, Provan Award Launch Committee Public and Nonprofit Division 2015  
 Program Chair/Division Chair, Public and Nonprofit Division 2009-2012

**Scholarly Journal Leadership**

*Perspectives on Public Management and Governance*, Co- EIC June 2022-2027  
*Public Management Review*, Associate Editor 2022 - 2024  
*Public Management Review*, North American Editor 2017- 2022  
*Public Administration Review*, Lead Editor, Evidence in PA Feature 2015-2017  
*International Journal of Public Management*, Book Review Editor 2011-2018

**Editorial Boards:**

*Australian Journal of Public Administration* 2018-2026  
*International Public Management Journal* 2011-2018  
*Public Management Review* 2014-2017  
*Public Administration Review* 2012-2015  
*Journal of Public Administration Research and Theory* 2011-2013

**Community Leadership**

Chair, National Research Council on Poverty Alleviation, TechBridge, Atlanta GA  
 2015-2019  
 Board of Directors, Inspire Arts and Music, Boston MA, 2015-2016  
 Advisory Board, Philadelphia School of Circus Arts, Philadelphia PA, 2009-2013

**EDUCATION**

Ph.D.	Doctor of Philosophy, Management School of Public Administration and Policy, Eller College of Management University of Arizona, Tucson, Arizona	2001
M.P.A.	Master of Public Administration School of Public Administration and Policy, Eller College of Management University of Arizona, Tucson, Arizona	1998
B.A.	Bachelor of Arts (International Relations) Ursinus College, Collegeville, Pennsylvania	1994

## FUNDED RESEARCH

### Principal Investigator

Stacked Intermediaries and the Policy Use of Research-Based Evidence. National Science Foundation, 2020-2023.

Propositioning Value: Visual Evidence-Based Arguments for Early Intervention in Autism Spectrum Disorder in Georgia. Marcus Autism Center and Quick Wins: Georgia Institute of Technology & Children's Healthcare of Atlanta Partnership, 2014-2015.

Mainstreaming Public Health in the Bloomberg Administration: A model for reform? Robert Wood Johnson Foundation, 2010-2012.

An Analysis of Systems Change. John D. and Catherine T. MacArthur Foundation, Models for Change Initiative, 2007-2010.

Integration Diffusion for SMI Service Delivery. National Institute of Mental Health (1 R03 MH073728-01A1), 2005-2006.

An Exploration of the Saliency of Research to Practice Networks. Calderone Research Prize for Junior Faculty, Columbia University, 2005-2006.

Special Districts, Performance Measurement, and Citizen Involvement. Alfred P. Sloan Foundation, 2004-2006.

### Co-PI or Investigator

Vaccine Exemplar Investigation Partnership. Bill and Melinda Gates Foundation, 2018-2020. Role: Partner/Co-Investigator.

Science Policy Research Report: Facilitating the Use of Evidence in Science Policy Making. National Science Foundation, 2017-2018. Role: Co-PI.

Rapid Disruptions: Understanding the Dental Information Networks around Novel Nicotine Products and Relevance to Patient Care and Health. National Dental Practice Based Research Network (National Institute of Dental and Craniofacial Research), 2014-2019. Role: Co-PI.

Evaluating New Mexico's Behavioral Health Collaborative. MacArthur Foundation's Network on Mental Health Policy Research, 2005-2007. Role: Investigator.

Implementation of Evidenced-Based Practices. MacArthur Foundation's Mental Health Policy Research Network, 2002-2005. Role: Investigator.

## SCHOLARLY PUBLICATIONS

Hicks, D., **K.R. Isett**, and G. Kingsley. (*forthcoming*). Steering the Future: Expert Knowledge and Stakeholder Voices in Autonomous Vehicle Policy Reports. *Policy and Society*.

**Isett, K.R.**, D. Hicks, G. Kingsley, and M. Haegley. (*forthcoming*). Blending the Two Communities: Concurrent evidence use in state level policy processes. *Public Management Review*.

Smith, A., N. Riccucci, **K. R. Isett**, R. Sims, and L. deHart-Davis. (*forthcoming*). Where Power and Scholarship Collide: Gender and Coauthorship in Public Administration Research. *Public Administration Review*.

Kroll, A., W.S. Jacobson, and **K.R. Isett**. (*forthcoming*). Performance Management in Collaborations: The Impact of Distributed Leadership on Collective Performance Data Use. *Public Management Review*.

- Sakas, Z., K. Micek, et. al. 2024. Zambia's Expansive Inter-Agency Coordinating Committee (ICC) Supports Efficient, Effective, and Rigorous Vaccine and Health Sector Programming. *PLOS Global Public Health* 4(5): e0002820. <https://doi.org/10.1371/journal.pgph.0002820>.
- Sakas, Z., K. Micek, et. al. 2023. Critical success factors for high routine immunization performance: A Case Study of Senegal. *Vaccine: X* 14: 100296 DOI: 10.1016/j.jvacx.2023.100296
- Isett, K.R.**, and J. E. Sowa. 2022. Editor's Essay: Questioning our Past, Moving into the Future. *Perspectives on Public Management and Governance*: 5(3): 201-203.
- Isett, K.R.**, T.K. Bryan, and R.L. St. Clair. 2022. Ambiguity among Partners: Understanding Power and Perception in Mutual Interorganizational Relationships. *Perspectives on Public Management and Governance*: 5(4):303-316.
- Isett, K.R.**, A. Doshi, S. Rosenblum et. al. 2022. Temporal Search Persistence, Certainty, and Source Preference in Dentistry: Results from the National Dental PBRN. *PLOS ONE* DOI: 10.1371/journal.pone.0264913
- Isett, K.R.** and D. Hicks. 2022. Social Science Research Making an Impact on Public Decision Making: Theory, Synthesis, Case Study, and Practical Points for Implementation. *Handbook on Research Assessment in Social Sciences*.
- Micek, K., K.A. Hester, et. al. 2022. Critical Factors in Routine Immunization Performance: A Case Study of Zambia 2000-2018. *Vaccine: X* 11: 100166 DOI: 10.1016/j.jvacx.2022.100166.
- Hester, K.A., Z. Sakas, et. al. 2022. Critical Success Factors for High Routine Immunization Performance: A Case Study of Nepal. *Vaccine: X* 12: 100214. DOI: 10.1016/j.jvacx.2022.100214.
- Bednarczyk, R.A., K.A. Hester, et. al. 2022. Protocol: Identification and Evaluation of Critical Factors in Achieving High and Sustained Childhood Immunization Coverage in Selected Low- and Lower-Middle Income Countries. *BMJ OPEN* 12(4). DOI: bmjopen-2021-058321
- Rosenblum, S. **K.R. Isett**, J. Melkers, et al. 2021. The Association between Professional Stratification and Use of Online Sources: Evidence from the National Dental PBRN. *Journal of Information Science* 47(3):373-386. DOI: 10.1177/0165551519890519.
- Burgette, J., **K.R. Isett**, S. Rosenblum, A. Doshi, and J. Melkers. 2021. Association between Predoctoral Evidence Based Practice Training and Later Use of Peer Reviewed Journals: National Dental PBRN. *Journal of Dental Education* 85(6):812-820. DOI: 10.1002/jdd.12564.
- Rosenblum, S., R. St. Clair, R. Johnson, and **K.R. Isett**. 2020. Publishing while Editor: Transparency and Behavior in Public Administration Journals. *Australian Journal of Public Administration* 79(4): 407-425. DOI: 10.1111/1467-8500.12415.
- Hicks, D. and **K.R. Isett**. 2020. Powerful Numbers: Exemplary quantitative studies of Science that had Policy Impact. *Quantitative Social Science* 1(3): 969-982. DOI:10.1162/qss\_a\_00060.
- Isett, K.R.** and D. Hicks. 2020. Pathways from Research into Public Decision Making: Intermediaries as the Third Community. *Perspectives on Public Management and Governance* 3(1): 45-58. DOI: 10.1093/ppmgov/gvz020.
- Carboni, J., A. Saz-Caranza, J. Raab, and **K.R. Isett**. 2019. Taking Dimensions of Goal Directed Networks Seriously. *Perspectives on Public Management and Governance* 2(3): 209-223. DOI: 10.1093/ppmgov/gvz011.
- Hicks, D., J. Melkers, and **K.R. Isett**. 2019. A Characterization of Professional Media and its links to Research. *Scientometrics* 119(2): 827-843. DOI: 10.1007/s11192-019-03072-5.
- Melkers, J., D. Hicks, **K.R. Isett**, et al. 2019. Preferences for Peer Reviewed versus Other Publication Sources: A Survey of General Dentists in the National Dental PBRN. *Implementation Science* 14(19). DOI: 10.1186/s13012-019-0854-x.
- Hicks, D., M. Melkers, J. Barna, K.R. Isett, and G. Gilbert. 2019. Comparison of the Accuracy of CBCT Radiation Dose Information in Peer-Reviewed Dental Journals and Dental Professional Electronic Media. *General Dentistry* 67(3): 38-46. PMID:31199743.
- St. Clair, R.L. and **K.R. Isett**. 2018. Using fs/QCA to Understand the Role of Organizational Structure in Public Health Policy. In *Handbook of Public Administration* Eds. Stazyk and Frederickson. Cheltenham, UK: Edward Elgar Publishing. Pp 497-528.

- Bryan, T. K. and **K.R. Isett**. 2018. Philanthropic Foundation Strategies to Advance Systems Reform: Perceptions from Frontline Change Implementers. *Nonprofit Policy Forum* 9(2). DOI: 10.1515/npf-2017-0018.
- Isett, K.R.**, S. Rosenblum, et al. 2018. Dental Professional Knowledge about Novel Nicotine Products in the National Dental PBRN: Implications for Nicotine Addiction Prevention. *Journal of Adolescent Health* 63(5):587-593.
- Isett, K.R.** and D. Hicks. 2018. Providing Public Servants What They Need: Revealing the “Unseen” Through Data Visualization. *Public Administration Review* 78(3): 479-485.
- Breznitz, S.M., P.A. Clayton, D. Defazio, and **K.R. Isett**. 2018. Have you Been Served? The Impact of University Entrepreneurial Support of Start-Ups’ Network Formation. *Journal of Technology Transfer* 43(2): 343-376. DOI: 10.1007/s10961-017-9565-0.
- Robinson-Garcia, N., R. Costas, **K. R. Isett**, J. Melkers, and D. Hicks. 2017. The Unbearable Emptiness of Tweeting – About Journal Articles. *PLOS ONE* 12(8): e0183551. DOI: 10.1371/journal.pone.083551.
- Melkers, J., D. Hicks, S. Rosenblum, **K.R. Isett** and J. Elliott. 2017. Dental Blogs, Podcasts, and Associated Social Media: Descriptive Mapping and Analysis. *Journal of Medical Internet Research* 19(7): e269. DOI:10.2196/jmir.7868.
- St. Clair, R.L., D. Hicks and **K.R. Isett**. 2017. How Does Our Work Matter? An Investigation into the Characteristics of Research that Drive Scholarly Impact. *Review of Public Personnel and Administration* 37(3): 323-350.
- Hicks, D., **K.R. Isett**, and J. Melkers. 2017. The Evolving Supply of Dental Information: Implications for Evidence Based Dentistry. *International Journal of Evidence Based Dental Hygiene* 3(2): 78-84.
- Mergel, I.A., R.K. Rethmeyer, and **K.R. Isett**. 2016. Big Data in Public Affairs. *Public Administration Review* 76(6): 928-937.
- \*\*\*Top 20 Most Downloaded Paper in 2017\*\*\***
- Coyle, E.C., **K.R. Isett**, J. Rondone, R. Harris, M.C.B. Howell, K. Brandus, G. Hughes, R. Kerfoot, and D. Hicks. 2016. Making Homes Healthy: International Code Council Processes and Patterns. *Journal of Public Health Management and Practice* 22(4): 338-347.
- Noble, S. and **K.R. Isett**. 2016. A Health in All Policies Evolution in New York City’s PlaNYC. *Frontiers in Public Health Service Systems Research* 5(1): 6-12. DOI: 10.13023/FPHSSR.0501.02.
- Isett, K.R.**, B. Head, and G. VanLandingham. 2016. Caveat Emptor: What Do We Know about Public Administration Evidence and How Do We Know It? *Public Administration Review* 76(1): 20-23.
- \*\*\*Top 20 Most Cited Paper list, Spring 2018\*\*\***
- Gentili, M., **K.R. Isett**, N. Serban, and J. Swann. 2015. Small-Area Estimation of Spatial Access to Care and Its Implications for Policy. *Journal of Urban Health* 92(5): 864-909.
- Isett, K.R.**, M.J. Laugesen, and D.H. Cloud. 2015. Learning from New York City: A Case Study of Public Health Policy Practice in the Bloomberg Administration. *Journal of Public Health Management & Practice* 21(4): 313-322.
- \*\*\* Gold Award, American Society of Healthcare Publication Editors\*\*\***
- Isett, K.R.** and J. Miranda. 2015. Watching Sausage Being Made: Lessons Learned from the Coproduction of Governance in a Behavioral Health System. *Public Management Review* 17(1): 35-56.
- \*\*\*3<sup>rd</sup> place Best paper 2015, Public Management Review\*\*\***
- Laugesen, MJ, and **K.R. Isett**. 2013. Policymakers’ Use of Evidence to Change Public Health in New York City. *Frontiers in Public Health Services and Systems Research* 2(7). DOI: 10.13023/FPHSSR.0207.02.
- Wright, B.E., R. Christensen, and **K.R. Isett**. 2013. Motivated to Adapt? The Role of Public Service Motivation as Employees face Organizational Change. *Public Administration Review* 73(5): 738-747.
- Isett K.R.** 2013. In and Across Bureaucracy: Structural and Administrative Issues for the End Game. *Tobacco Control* 22(S1): i58-i60.

- Isett, K.R.**, S.A.M. Glied, M. Sparer, and L.D. Brown. 2013. When Change Becomes Transformation: A Case Study of Change Management in Medicaid Offices in New York City. *Public Management Review* 15(1): 1-17.
- Isett, K.R.**, S.A.M. Glied, M. Sparer, and L.D. Brown. 2011. Aligning Ideologies and Institutions: Reorganization in the HIV/AIDS Services Administration of New York City. *Public Administration Review* 71(2): 243-252.
- Isett, K.R.**, I.A. Mergel, K. Leroux, P.A., Mischen, and R.K. Rethmeyer. 2011. Networks in Public Administration Research: Understanding Where We Are and Where We Need to Go. *Journal of Public Administration Research and Theory* 21(S1): 157-173.
- Brown, L.D., **K.R. Isett**, and M. Hogan. 2010. Stewardship in Mental Health Policy: Inspiration, Influence, Institution? *Journal of Health Policy Politics and Law* 35: 389-405.
- Isett, K.R.** and S.D. Phillips. 2010. Improving Practice-Research Connections through Technology Transfer Networks. *Journal of Behavioral Health Services and Research* 37(1): 111-123.
- Isett, K.R.** 2010. ...And the Pendulum Swings: A Call for Evidence-Based Public Organizations. In *The Future of Public Administration Across the World: A Minnowbrook Perspective* (O'Leary, Van Slyke and Kim eds.). Washington DC: Georgetown University Press. Pp 59-65.
- Milward, H.B., K.G. Provan, A. Fish, **K.R. Isett**, and K. Huang. 2009. Governance and Collaboration: An Evolutionary Study of Two Mental Health Networks. *Journal of Public Administration Research and Theory* 20: i125-i141.
- Isett, K.R.**, A.R. Ellis, S. Topping, and J.P. Morrissey. 2009. Managed Care and Provider Satisfaction in Mental Health Settings. *Community Mental Health Journal* 45(3): 209-221.
- Isett, K.R.**, M.A. Burnam, B. Coleman-Beattie, P.S. Hyde, J.P. Morrissey, J.L. Magnabosco, C. Rapp, V. Ganju, and H.H. Goldman. 2008. The Role of State Mental Health Authorities in Managing Change for the Implementation of Evidence-Based Practices. *Community Mental Health Journal* 44(3): 195-211.
- Heikkila, T. and **K.R. Isett**. 2007. Citizen Involvement and Performance Management in Special Purpose Governments. *Public Administration Review* 67(2): 237-247.
- Isett, K.R.**, M.A. Burnam, B. Coleman-Beattie, P.S. Hyde, J.P. Morrissey, J.L. Magnabosco, C. Rapp, V. Ganju, and H.H. Goldman. 2007. Implementation Issues for Evidence-based Practices in Mental Health: The State Policy Context. *Psychiatric Services* 58(7): 914-921.
- Isett, K.R.** and J.P. Morrissey. 2006. Assessing Delayed Effects in System Interventions for Homeless Persons with Serious Mental Illness. *Administration and Policy in Mental Health and Mental Health Services Research* 33(1): 115-121.
- Isett K.R.**, J.P. Morrissey, and S. Topping. 2006. Systems Ideologies and Street-Level Bureaucrats: Policy Change and Perceptions of Quality in a Behavioral Health Care System. *Public Administration Review* 66(2): 217-227.
- Provan, K.G., H.B. Milward, and **K.R. Isett**. 2006. Network Evolution and Performance Under Public Contracting for Mental Health Services. In *Public Service Performance: Perspectives on Measurement and Management* (Boyne et al eds.). New York: Cambridge University Press. Pp171-188.
- Isett, K.R.** and K.G. Provan. 2005. The Evolution of Dyadic Interorganizational Relationships in a Network of Publicly Funded Nonprofit Agencies. *Journal of Public Administration Research and Theory* 15: 149-165.
- Provan, K.G., **K.R. Isett**, and H.B. Milward. 2004. Cooperation and Compromise: Conflicting Institutional Pressures on Interorganizational Collaboration. *Nonprofit and Voluntary Sector Quarterly* 33(3): 489-514.
- Heikkila, T. and **K.R. Isett**. 2004. Developing a Model of Institutional Choice: The Advantages of a Cross-Disciplinary Approach. *American Review of Public Administration* 34(1): 3-19.
- \*\*\* **Best paper 2004, American Review of Public Administration** \*\*\*
- Provan, K.G., H.B. Milward, and **K.R. Isett**. 2002. Collaboration and Integration of Community-Based Health and Human Services in a Nonprofit Managed Care System. *Health Care Management Review* 27(1): 21-32.

Provan, K. G., H.B. Milward, and **K. Roussin**. 1998. Network Evolution to a System of Managed Care for Adults with Serious Mental Illness: A Case Study of the Tucson Experiment. In *Research in Community and Mental Health (vol. 9)*. J.P. Morrissey, Ed. Stamford, CT.: JAI Press. Pp. 89-114.

## OTHER PUBLICATIONS

- Isett, K.R.**, M.J. Laugesen, and D.H. Cloud. 2017. Learning from New York City: A Case Study of Public Health Policy Practice in the Bloomberg Administration. In *Case Studies for the Practice of Public Health* (Novick, Novick, and Morrow Eds.). Wolters Kluwer. (REPRINTED AND UPDATED)
- Mergel, I.A., R.K. Rethmeyer, and **K.R. Isett**. 2016. What does Big Data mean to Public Affairs Research? Understanding the Methodological and Analytical Challenges. *LSE Impact Blog*. December 8, 2016.
- Isett, K.R.**, I.A. Mergel, K. Leroux, P.A., Mischen, and R.K. Rethmeyer. 2012. Networks in Public Administration Research: Understanding Where We Are and Where We Need to Go. In *Inter-Organizational Relations* (Cropper, Ebers, and Ring eds.). San Francisco: Sage. (REPRINTED)
- Isett, K.R.** and B.E. Wright. 2011. Exploring the Adequacy of Public Management Theory. *ESADE Newsletter*.
- Heikkila, T. and **K.R. Isett**. 2007. Developing a Model of Institutional Choice: The Advantages of a Cross-Disciplinary Approach. In *Institutionalism* (Peters and Pierre eds.). San Francisco: Sage. (REPRINTED)
- Isett, K.R.** 2006. Book Review: Koppenjan and Klijn: Managing Uncertainties in Networks. *Public Management Review* 8(1): 176-178.

## ARTEFACTS

- Autism in stories and numbers website: [www.autism.gatech.edu](http://www.autism.gatech.edu)
- Caveat Emptor: What Do We Know about Public Administration Evidence and How Do We Know It? *PAR* Podcast
- Senate Healthcare Bill is Penny Wise, Pound Foolish. (GT experts blog) [amplifier.gatech.edu](http://amplifier.gatech.edu)

## PROFESSIONAL REPORTS

- Framework of processes for implementing Public Health reform in the Bloomberg era. Report to the Robert Wood Johnson Foundation (**K.R. Isett**) 2011.
- A Systems Change Analysis. Report of the Models for Change Initiative, John D. and Catherine T. MacArthur Foundation (T.K. Bryan and **K.R. Isett**) 2009. Individual reports on Pennsylvania, Illinois, Louisiana, and Washington.
- New Mexico Behavioral Health Local Collaboratives: Opportunities and Impediments for Native Americans. Report of the John D. and Catherine T. MacArthur Foundation's Mental Health Policy Research Network. (J. Miranda and **K.R. Isett**) 2008.
- Development and Processes for the New Mexico Behavioral Health Local Collaboratives: Improvements, Impediments and Opportunities. Report of the John D. and Catherine T. MacArthur Foundation's Mental Health Policy Research Network. (**K.R. Isett** and J. Miranda) 2007.
- A Report on Local Collaboratives in New Mexico: A Supplement to the New Mexico Evaluation Project. Report of the John D. and Catherine T. MacArthur Foundation's Mental Health Policy Research Network. (**K.R. Isett** and J. Miranda) 2006.
- Transformation of a Behavioral Healthcare System: The New Mexico Evaluation Project. Report of the John D. and Catherine T. MacArthur Foundation's Mental Health Policy Research Network. (B. Coleman-Beattie and **K.R. Isett**) 2005.

Implementing Evidence-Based Practices: A State Mental Health Perspective. Report of the John D. and Catherine T. MacArthur Foundation's Mental Health Policy Research Network. (K.R. Isett, ed.) 2005. Individual reports on: Indiana, Kansas, Maryland, New Hampshire, New York, Ohio, Oregon, and Vermont.

## **CLIENT PROJECTS**

2018/2019

Carbon Sequestration in the Southeastern US, The Nature Conservancy  
Food Rescue in the Movie and TV Filming Industry, Second Helpings  
Facilitating Permitting for Farmers Markets, Atlanta Mayor's Office of Resiliency  
Responsible Controlled Environmental Agriculture, Atlanta Mayor's Office of Resiliency  
Regional Affordable Housing Policy, Atlanta Regional Commission 2017/2018  
Liberating a Dam and Culverted Georgia, The Nature Conservancy  
Rooftop Solar Adoption in Atlanta, The Nature Conservancy

2016/2017

The Impact of School Mobility on Educational, Disciplinary, and Attendance Outcomes,  
City Schools of Decatur  
Tree Cycling as a Sustainable Strategic Goal, Georgia Tech Office of the Executive Vice  
President for Administration and Finance  
Successful Strategies for Implementing Safe Routes to School in Resource Deprived  
Communities, Safe Routes to School Metro Atlanta Region  
Policies for the Retention of Artists in Revitalized Neighborhoods, Atlanta Regional Commission

2015/2016

Communicating Traumatic Brain Injury and Improving Outcomes for Kids, Centers for Disease  
Control and Prevention  
The Impact of the ACA's Injury Prevention Component on Sexual Violence Prevention, Centers  
for Disease Control and Prevention

2014/2015

Salmonella and Communities of Color, Centers for Disease Control and Prevention  
Addressing Salmonella Incidence in Humans through Poultry Feed, Centers for Disease Control  
and Prevention  
Implementing Healthy Housing Standards in Model Housing Codes, Centers for Disease Control  
and Prevention

2013/2014

Healthy Cities, Fulton County Health Prevention Coalition  
Reimbursement of TeleHealth for Autism Services in Georgia, Marcus Autism Center  
Minimizing Youth Public Health Risks from Recreational Marijuana Use, Centers for Disease  
Control and Prevention  
Evaluation of the Cumulative Influence of E-Cigarette Growth, Centers for Disease Control and  
Prevention  
The Feasibility of Urban Agriculture in Atlanta, Atlanta Local Food Initiative

2012/2013

The Smoking Endgame in the United States, American Legacy Foundation (Truth.com)

2011/2012

Regulating the Specialty Tier in Georgia, Georgia Multiple Sclerosis Society  
Housing for People Living with HIV/AIDS in Atlanta, The Living Room, Inc.  
Building Networks for Atlanta's Future, Enterprise and Innovation Institute

### **SCHOLARLY MANUSCRIPTS UNDER REVIEW**

Isett, K.R., W.S. Jacobson, and A. Kroll. The Supply of Collaboration Assets during Co-Response to Overlapping and Concurrent Community Problems.  
Kingsley, G., D. Hicks, K.R. Isett, N. Souweidane, M. Cha, and M. Hunter. Government Attention and Emerging Technology: Topic Modeling the Vocabularies of Policymaker Encounters with Autonomous Vehicle Technology.  
Melkers, J., and **K.R. Isett**. Mobilizing Professional Advice Networks Under Clinical Uncertainty.

### **INVITED ENGAGEMENTS**

Power and Conflict Management, New York Academy of Medicine, July 2021  
Organizational Behavior (executive delivery), Columbia University Jan- Mar 2020  
Networks and Evidence in Public Administration, FIU 2019  
ThompsonsReuters/CDC 2016  
Collaborative Governance, UCF 2016  
Network Governance, NIG Short Course, Birmingham, UK 2015  
Centers for Disease Control and GT Partnership, Atlanta GA 2014  
Centers for Disease Control, Office of Smoking and Health Chamblee GA 2013  
Bocconi University, Milan Italy 2013  
University of Salerno, Salerno Italy 2013  
Università della Svizzera Italiana, Lugano, Switzerland 2013  
HOPWA Collaborative, Atlanta Office of Contracts and Grants 2013  
Workshop on End Game Strategies in Tobacco Control (RWJF/American Legacy Foundation), Ann Arbor, MI 2012  
Symposium on Evidenced-based Practices in Healthcare, International Healthcare Leadership Foundation, Beijing, China 2010  
20<sup>th</sup> Annual Symposium on Health Care Services in New York: Research and Practice, New York, NY 2009  
Fundamental Policy Conference, MacArthur Foundation's Network on Mental Health Policy Research, Washington, DC 2008  
Black Solidarity Conference, Yale University, New Haven, CT 2008  
Columbia Women in Business Conference, Columbia University, New York, NY 2006

### **HONORS AND AWARDS**

Recipient, Provan Award for Outstanding Scholarly Contributions, PNP- AOM 2024  
Fellow, National Academy of Public Administration 2020  
Gold Award (gov't category), American Society of Healthcare Publication Editors 2016  
Best Paper Runner-Up, *Public Management Review* 2015  
Visiting Professorship, Bocconi University, Milan, Italy 2013  
Teachnology Faculty Fellow, Columbia University MSPH 2010  
Minnowbrook III participant 2008  
Best Paper, *American Review of Public Administration* 2004  
John D. and Catherine T. MacArthur Foundation Network on Mental Health Policy Research, Associate 2002-2008  
Best Paper Proceedings, Public & Nonprofit Division, Academy of Management 2002  
Best Paper, Health Care Management Division, Academy of Management 2001

*Updated September 2025*

## **MEDIA AND EXTERNAL FACING ENGAGEMENTS**

Interview and quoted, *Delaware Business Times* “How SEED has supported a generation of college students” August 19, 2025  
Interview and quoted, *Chronicle of Higher Education* “Is it time to pay Peer Reviewers?” Dec 1, 2022  
Media Coverage, PAR data viz paper May 2018 (United Nations Development Programme’s Raffles Review Issue 98) <https://mailchi.mp/5c7a82ecb913/rr98?e=713d4f6a3e>  
Webinar, The Good, The Bad, The Unreliable, National Dental PBRN Continuing Dental Education March 2018  
Atlanta Technology Forum panel, Wearables and Population Health February 2018  
Media coverage, PLOS One tweet paper September 2017  
<https://www.timeshighereducation.com/news/tweets-academic-papers-mechanical-and-devoid-original-thought>  
Interview, STAT (media outlet) January 2016  
Expert interview, Georgia Appleseed project: officer involved shootings July 2015  
Expert Interview, Atlanta Journal Constitution March 2014

## **OTHER SERVICE**

National Academy of Public Administration  
Governance committee, 2024- present  
National Student Case Competition judge, 2024  
Membership committee, 2023- 2024  
Brownlow Book award committee 2021 and 2022

National Science Foundation  
Grants Review Panel, Spring 2021 and 2022 (Spring and Fall)

### **Community**

Partnership for Healthy Communities, steering committee member 2019- 2023  
Partnership for Arts and Culture, committee member 2020- 2023  
Community Legal Aid Society, Disabilities Law Program, health policy mentor, Spring 2023  
Delaware school-based health initiative, faculty mentor, Fall 2022- Spring 2023  
EPIC program strategic visioning, Spring 2021  
Inspire Arts and Music, Board member 2020-2021  
DeKalb County Re-Entry Task Force, Gap Analysis 2014-2015  
Fulton County Health Prevention Advisory Committee 2012-2014  
Housing Opportunities for People with AIDS (HOPWA) grant, Atlanta region, data and evaluation adviser 2012-2014  
Philadelphia School of Circus Arts, Advisory Board 2010-2012

## **LEADERSHIP TRAINING**

Advancement Resources Donor Development training	Spring 2024
National Association of Certified Mediators training	Summer 2022
HERS Network Leadership Institute	July 2021
ACUI Women’s Leadership Institute	December 2019