



**WELCOME TO SFS
TOWN HALL TUESDAY**





FINANCIAL HOLDS

SFS communicates to students **entirely via email**, so check your inbox!

Notifications Sent:

- Billing (monthly when balance due)
- Aid eligibility (including changes)
- Appeals (scholarship, grant, academic progress)

Make sure others are seeing emails:

- Grant parent/guardian access in UDSIS
- Visit udel.edu/sfs/quick and check out our Handy Resources & Tutorials section to view a tutorial on granting access to UDSIS



What Are Financial Holds?

- ➔ Placed on accounts with balances over \$1,000
- ➔ Prevents registration to future terms or transcript releases
- ➔ Avoids balances from automatically doubling with registration
- ➔ Hold Removal
 - Holds come off at 4:45 pm each day for balances at \$1,000 or less
 - Payments made before 2 pm process the same date; payments made after 2 pm are credited the following business days
 - Those borrowing to cover balances should allow 10-14 days for loans to pay to the student's account



Course registration for fall/spring is not just a point in time

Winter/Summer Registration

- Begins same date/time for everyone
- Stays open until free drop/add of session

Registration

Spring/Fall Registration

- Staggered approach
- Seniors with most earned credits first
- Then by class level and earned credits
- Student not guaranteed of course availability if registering at appointed time
- Registration remains open until after free drop/add

2024 Winter Registration – Free Drop/Add
October 2 – January 8

2024 Spring Registration – Free Drop/Add
November 6 – February 16

Billing Cycle



Remaining fall installment* due date:

- November 1st



Financial holds

- Early October if not on installment plan
- November 3 if on installment plan



Future term billing

- Winter – late November notification
Due January 3
- Spring undergrad – mid-December notification
Due January 3 (Installments Feb/Mar/Apr 3*)
- Spring grad/PCS – mid-January notification
Due February 5 (Installments Mar/Apr 3*)

* Installment option available on *Make a payment* screen in My Finances and incurs \$50 fee per term





SFS continues to process outside scholarships and loans.

- Parent PLUS & private/alternative loans processed in order received
- Half pays to fall and half to spring for full-year loans
- PLUS current through 10/23/2023
- Alternative loans current through 10/23/2023

Financial Aid – Current Status

- Outside scholarships processed in order received
 - Ensure student name and ID are included on check and send to:

Student Financial Services
30 Lovett Avenue
Newark, DE 19716
 - Split evenly between fall and spring semesters unless directed otherwise by the donor.
 - Current through 10/20/2023
- Verification current through 10/13/2023

Financial Clearance:

- All funding (aid, waivers, etc.) is recorded on the student account or reported to SFS and any remaining balance has been paid
- Incomplete To Do List items will delay payment of aid
- Ensure reported credits have been paid to UD

UNIVERSITY OF DELAWARE

MY FINANCES

Make a payment
To do list 2
Announcements
Add Flex account funds
Account activity
Statements
Payment history
1098-T tax form
Financial aid award notice

Student: YouDee

To do list

If you have questions regarding your bill or using this system, contact Student Financial Services by clicking on the link below.

● = Open Items, ✓ = Completed Items

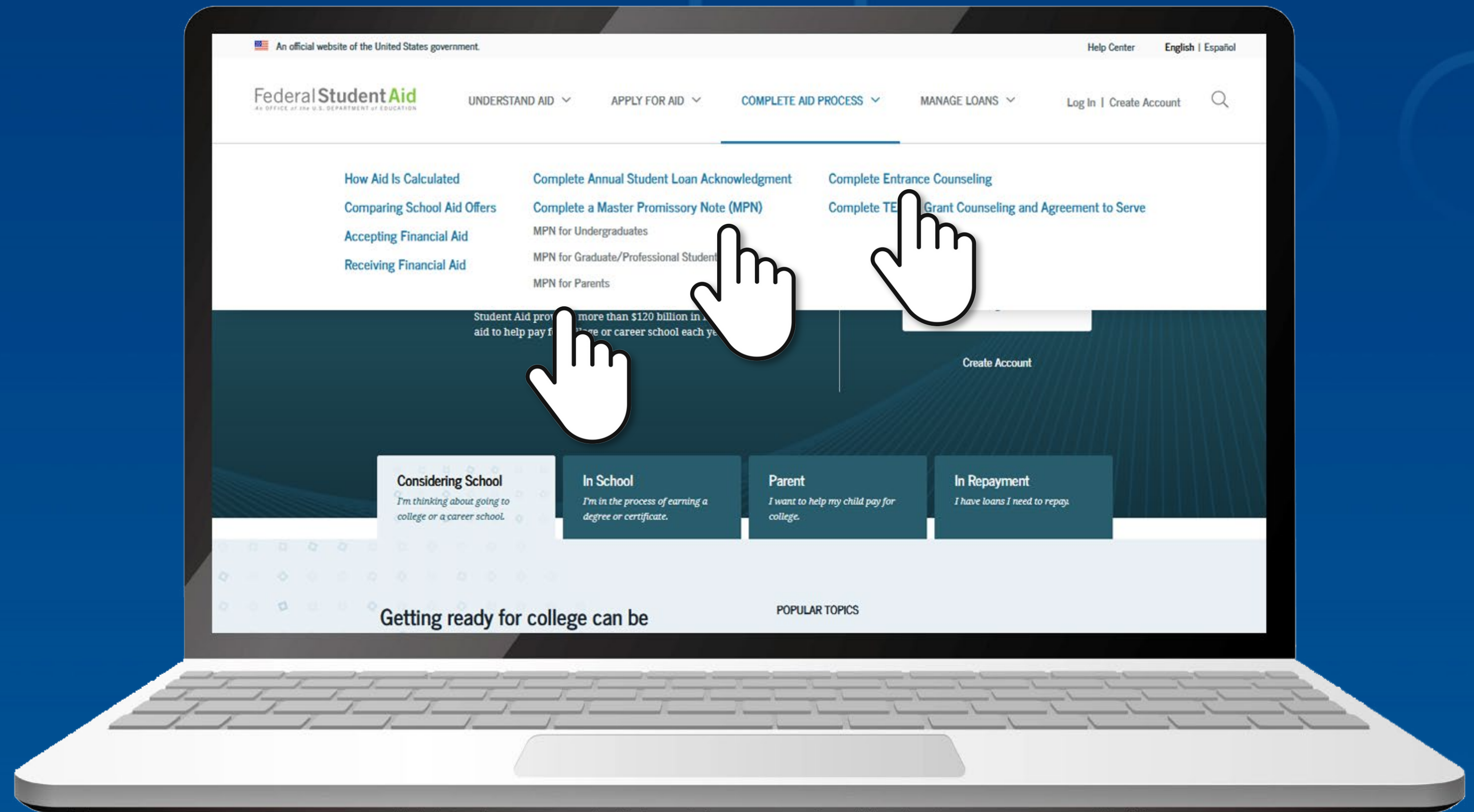
*Note we cannot pay certain types of aid to your account until required To Do List items have been completed. Click on each item for additional information.

2023 Items

- Federal DL Entrance Counseling
- Federal DL MPN
- ✓ Housing Confirmation

Common To Dos:

- Federal loans – must complete **Master Promissory Note** for student or parent borrowers and **Entrance Counseling** for students
- Free Application for Federal Student Aid (**FAFSA**) – required for consideration of federal grants, as well as federal student or parent loans
- Federal **verification** – required before aid can be finalized and paid to student account



studentaid.gov



**STAY FOR THE
Q&A SESSION**

Student Financial Services
udel.edu/sfs

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Contact Us
udel.edu/askSFS
(302) 831-2126

