

UNIVERSITY OF DELAWARE **EXCHANGE**

Closing & Canceling Purchase Orders (PO)

Revised 2/19/2024

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General Guidelines

Closing or Canceling a PO releases the obligated funds when a PO has not and will not be fully invoiced or fulfilled.

Closing or Canceling a PO is **NOT** completed via a Change Request.

A request to Close or Cancel **IS** initiated by adding a comment to the PO addressed to Procurement Help.

- Additional steps may be required and are outlined in this guide.

Like all revisions to POs, closures and cancelations **must** be initiated on the PO itself in UD Exchange.

Procurement staff cannot modify any UDX document as a response to an email or a help ticket addressed to procurement@udel.edu



Closing vs. Canceling – What's the Difference?

REQUEST TO CLOSE A PO:

When your PO has a remaining balance, but no more invoices are expected, and you need to release the obligation on your funding source(s).

REQUEST TO CANCEL A PO:

When you no longer need the goods or services ordered.

Closed POs can be reopened, Canceled POs cannot be restored.



Before you CLOSE a Purchase Order...

Purchase orders will automatically close when they have been **fully invoiced**.

- Once an order has been fully invoiced, it enters **Soft Close** status.
- During the 15-day Soft Close period, the PO can still be reopened to allow any credits from the supplier to be posted.
- When the Soft Close period has ended, the PO is considered fully closed, enters **Closed** status, and updates in PeopleSoft.

If a PO has **not** been fully invoiced and needs to be Closed to release the obligation in PeopleSoft/UDataGlance, you can add a Comment to the PO addressed to Procurement Help.

PO Comments to Close a Purchase Order are most commonly requested for Blanket Purchase Orders (UDB).



Purchase Order CLOSE Processes

	CATALOG ORDERS	NON-CATALOG ORDERS
UDS/QUANTITY-BASED PO	<p>Add a PO Comment addressed to Procurement Help asking the system administrator to close the PO.</p> <p>Attach documentation that the supplier has communicated to you that the remainder of the order will not be fulfilled or that there will be no further invoices (e.g., email from the supplier).</p>	<p>Add a PO Comment addressed to Procurement Help asking the system administrator to close the PO.</p> <p>The Comment must include the reason that there will be no further invoices received.</p>
UDB/AMOUNT-BASED PO	<p>N/A - No Catalog orders should ever be set up as a UDB/Amount-based PO (i.e., the multi-invoice box should never be checked when you are creating a Catalog order).</p>	<p>Add a PO Comment addressed to Procurement Help asking the system administrator to close the PO.</p> <p>The Comment must include the reason that there will be no further invoices received.</p>

NOTE: POs cannot be closed until all vouchers are paid.

- **If any voucher is in "In Process" or in "Payable" status, your PO will be Soft Closed instead.**
- **It will automatically move to Closed 15 days after the invoice pays.**



I want to Close a Purchase Order: **Blanket POs**

PO Close requests are most frequently used for a blanket purchase order.

- For example, a PO was created for a blanket dollar amount because the user did not know precisely how much a repair would cost, or how long the supplier's services would be engaged.

Blanket purchase orders can be Closed with a PO Comment to Procurement Help once the user determines that all invoices have been paid.



1 of 1 Results

- Add Comment
- Add Notes to History
- Create Quantity Receipt
- Create Cost Receipt
- Print Fax Version

Closing a Blanket Order with a comment:

- Click the **ellipsis** on the **PO** and select **Add comment** from the Actions menu.

OR

- Navigate to the **Comments** tab and click **+**

General Information		Shipping Information		Billing/Payment	
PO/Reference No.	UDBT000092	Ship To		Bill To	
Revision No.	4	UNIVERSITY OF DELAWARE		Accounts Payable	
Priority					
Supplier Name					
Address					
Purchase Order					
Total					
Requisition Number	3328084 view print	Expedite	✗	F.O.B.	Destination
Purchasing Business Unit	UOD01 UNIVERSITY OF DELAWARE	Ship Via	Best Carrier-Best Way		
eBuilder Process Instance	no value	Requested Delivery Date	no value		
Multi-Invoice/Payment	✓				
After-The-Fact Purchase	✗				
Contact Information					
Owner Name	Kristen Pickering				

Details

Supplier Status

as rejected

INC

(USD)

and Tax charges are calculated and charged by values shown here are for estimation purposes, and workflow approvals.

Subtotal 11,380.00

11,380.00

Related Documents

- Requisition: 3328084
- Change Requests: 3396195
- Change Requests: 3395628
- Change Requests: 3395513
- Change Requests: 3395355
- Voucher: IT000764
- Voucher: IT000798

What's next?

Records found: 1

Show comments for Purchase Order +

ADD COMMENT

1000 characters remaining expand clear

This will add a comment to the document. If you select a user they will receive an email indicating that a comment has been added to the document.

Email notification(s) **Add recipient**
 Kristen Pickering (Prepared by, Prepared for) <ud-mart@udel.edu>

Attach file (optional)

Attachment Type File

Rachel Requester - 11/9/2021 1:30:22 PM
Negotiated cancellation of the service charge.

After navigating to the comments tab and clicking the “+”,
Type a comment requesting closure of the purchase order.

- Include a reason for the closure (e.g., services have been completed, all invoices have been paid, and no further invoices are expected).

Click on **Add Recipient**.

Completed

Details

Supplier Status
Sent To Supplier
⚠ one or more lines rejected
Supplier
TRI-STATE CARPET INC

Total (11,380.00 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal	11,380.00
	11,380.00

Related Documents

- Requisition: 3328084
- Change Requests: 3396195
- Change Requests: 3395628
- Change Requests: 3395513
- Change Requests: 3395355
- Voucher: IT000764
- Voucher: IT000798

What's next?



Records found: 1

ADD COMMENT

User Search [X]

Last Name First Name

User Name

Email

Department

Type **"Help"** in the **last name** field.
Click **Search**.
Select **Procurement Help** from the search results.

User Search [X]

New Search

Name ↑	User Name	Email	Phone	Action
Procurement Help	Procurement	udexchange@udel.edu		<input type="button" value="+"/>

37,688.00 USD

1 of 1 Results

Attachments History

Purchase Order

Completed

Details

Supplier Status

Sent To Supplier

one or more lines rejected

Supplier

TRI-STATE CARPET INC

Total (11,380.00 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal 11,380.00

11,380.00

Powered by JAGGAER | Privacy Policy



Records found: 1

Show comments for Purchase Order

ADD COMMENT

Please close this purchase order, there will be no further invoices against it.

921 characters remaining

[expand](#) | [clear](#)

This will add a comment to the document. If you select a user they will receive an email indicating that a comment has been added to the document.

Email notification(s) | [Add recipient](#) Kristen Pickering (Prepared by, Prepared for) <ud-mart@udel.edu> Procurement Help <udexchange@udel.edu>

Attach file (optional)

Attachment Type

 File Link/URL

Make sure your comment requesting closure of the purchase order is typed once the Procurement Help email address is checked.

Click the **Check Mark** to **Add comment** and send the notification to Procurement Help.

Rachel Requester - 11/9/2021 1:30:22 PM

Purchase Order - UDBT000092

PO Line Cancelled


Negotiated cancellation of the service charge.

Completed

Details

Supplier Status

Sent To Supplier

 one or more lines rejected

Supplier

TRI-STATE CARPET INC

Total (11,380.00 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal 11,380.00

11,380.00

[Change Requests: 3395513](#)[Change Requests: 3395355](#)[Voucher: IT000764](#)[Voucher: IT000798](#)

What's next?

I want to Close a Purchase Order: **Standard POs**

- Standard purchase orders should be set up by quantity – the order would be precise as to what quantities we are ordering, and once that line’s quantity is invoiced, the line is Closed.
- A standard purchase order Closes once all quantities have been invoiced, regardless of price.
- Close requests for standard purchase orders should include a reason why we are not going to fully pay for all items ordered, such as a notification of unavailability from the supplier.
- ***For catalog orders, you MUST attach documentation that you have already communicated with the supplier.***



Status Summary Revisions 1 Confirmations Shipments Change Requests Receipts Vouchers 1 Comments 5 Attachments History

- Add Comment
- Create Change Request
- Add Notes to History
- Create Quantity Receipt
- Print Fax Version

General Information

PO/Reference No. **UDST001048**

Revision No. 0

Priority Normal

Supplier Name [W W GRAINGER INC](#)

Address 117 QUIGLEY BLVD
NEW CASTLE, Delaware 19720-4103 United States

Purchase Order Date 11/1/2021

Total 784.74

Requisition Number [3384507](#) [view](#) | [print](#)

Purchasing Business Unit **UOD01**
UNIVERSITY OF DELAWARE

eBuilder Process Instance *no value*

Multi-Invoice/Payment

After-The-Fact Purchase

Contact Information

Owner Name Kristen Pickering

Owner Phone +1 302-831-2330

Shipping Information

Ship To University of Delaware

Ship Via Best Carrier-Best Way

Requested Delivery Date *no value*

Billing/Payment

Bill To Accounts Payable

Expiration Date 3/2023

Billing Options

Accounting Date *no value*

Payment Terms 0% 0, Net 0

F.O.B. Destination

Closing a Standard Order with a comment:

- Navigate to the **Comments** tab and click **+**
- OR
- Click the **ellipsis** on the **PO** and select **Add comment** from the Actions menu.

Details

Supplier Status

Related Documents

[Requisition: 3384507](#)

What's next?

Workflow Status ● CompletedWorkflow Show skipped steps

Submitted
11/1/2021 8:18 PM
Kristen Pickering

Purchase Order • W W GRAINGER INC • UDST001048 Revision 0

Status Summary Revisions 1 Confirmations Shipments

General Information

Shipping Information

After selecting *Add Comment* from the PO Actions menu:
Click the blue *Add Recipient* link in the *Add Comment* window.
Type *Help* in the *last name* field of the *User Search* window.
Click *Search*.
Select *Procurement Help* from the search results.

Add Comment

This will add a comment to the document. If you select a user they will receive an email indicating that a comment has been added to the document.

Email notification(s) [Add recipient](#)

Kristen Pickering (Prepared by: Prepared for) sud-mart@udel.edu

User Search

Last Name Help

First Name

User Name

Email

Department

Role

Results Per Page

[Search](#) [Close](#)

Total 784.74

Requisition Number 3384507 [view](#) | [print](#)

Purchasing Business Unit UOD01 UNIVERSITY OF DELAWARE

eBuilder Process Instance no value

Multi-Invoice/Payment

After-The-Fact Purchase

Contact Information

Owner Name Kristen Pickering

Owner Phone +1 302-831-2330

Delivery Options

Expedite

Ship Via Best

Requested Delivery Date no value

File Name

File

User Search

New Search

Name	User Name	Email	Phone	Action
Procurement Help	Procurement	udexchange@udel.edu		+

[Close](#)



UNIVERSITY OF DELAWARE EXCHANGE TEST SITE

Purchase Order • W W GRAINGER INC • UDST001048 Revision 0

Status Summary Revisions 1 Confirmations Shipments

General Information Shipping Information

PO/Reference No. UDST001048 Ship To

Revision No. 0 University of Delaware
Attn: Kristen Pickering
Room: atrium
170 THE GREEN
MEMORIAL HALL
Newark, DE 19716
United States

Priority Normal

Supplier Name W W GRAINGER INC

Address 117 QUIGLEY BLVD
NEW CASTLE, Delaware 19720-4103 United States

Purchase Order Date 11/1/2021

Total 784.74

Requisition Number 3384507 view | print

Purchasing Business Unit UOD01 UNIVERSITY OF DELAWARE

eBuilder Process Instance no value

Multi-Invoice/Payment X

ShipTo Address Code NCS

Ship Via Best

Requested Delivery Date no v

Delivery Options

Expedite X

File Name cancellation email

File Choose File UDX TEST.png

926 characters remaining expand | clear

Attach file (optional)

Attachment Type File Link/URL

This will add a comment to the document. If you select a user they will receive an email indicating that a comment has been added to the document.

Email notification(s) | Add recipient

Kristen Pickering (Prepared by, Prepared for) <ud-mart@udel.edu>

Granger canceled line 2 as no longer in stock. Please see attached email.

Add Comment Close

Attachments History

Completed

Details

Supplier Status

Sent To Supplier

Supplier

W W GRAINGER INC

Total (784.74 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal 784.74

784.74

Related Documents

Requisition: 3384507

What's next?

Workflow Status

Type a comment requesting closure of the purchase order once the Procurement Help email address is checked.
Attach documentation using **Choose File**.
Click **Add comment**.



Purchase Order CANCEL Processes

	CATALOG ORDERS	NON-CATALOG ORDERS
LINE ITEMS	<p>Because Catalog suppliers are not set up to receive updates from UD Exchange once an order has been dispatched, you must contact the supplier directly to arrange a cancellation.</p> <p>After you have contacted the supplier to cancel the items and have received confirmation of the cancellation, add a PO Comment addressed to Procurement Help asking the system administrator to cancel the specific line items.</p> <p>Attach the documentation that un-invoiced items were canceled with/by the supplier.</p>	<p>Non-Catalog orders can be updated, and the changes can be sent to the supplier.</p> <p>Add a PO Comment addressed to Procurement Help asking the system administrator to cancel the specific line items.</p> <p>The Comment must include the exact verbiage/message you want sent to the supplier to explain the cancellation in quotations.</p> <p>A revision of the order will be sent to the supplier from UD Exchange.</p>
FULL ORDER	<p>Because Catalog suppliers are not set up to receive updates from UD Exchange once an order has been dispatched, you must contact the supplier directly to arrange a cancellation.</p> <p>After you have contacted the supplier to cancel the order and have received confirmation of the cancellation, add a PO Comment addressed to Procurement Help asking the system administrator to cancel the PO.</p> <p>Attach the documentation that the order was Canceled with/by the supplier.</p>	<p>Non-Catalog orders can be updated, and the changes can be sent to the supplier.</p> <p>Add a PO Comment addressed to Procurement Help asking the system administrator to cancel the</p> <p>The Comment must include the exact verbiage/message you want sent to the supplier to explain the cancellation in quotations.</p> <p>A revision of the order will be sent to the supplier from UD Exchange.</p>



I Want to CANCEL a PO

IMPORTANT: We cannot cancel entire Purchase Orders via change request because documents route for approval based on the total dollar amount.

Requisitions and change requests are routed to various approvers based on dollar amount. If the dollar amount is zero, the system would not know where to route a zero dollar request.

In the *attempted* change request below, you can see that for a zero dollar change request, it will not route to an approver.

Change Requests • 3523020

Summary PO Preview External Communication Comments 1 Attachments History

Buyer Information

User does not have the necessary permissions to view the custom fields associated with this section.

Accounting Codes

Work Order Number	SpeedType	Purpose	Fund	Dept	Program	Source	Project ID	User Ref	Cost Share Project
N/A	ACCT11DRES	ACCT110000	OPBAS	02715	INST2	no value	no value	no value	no value
N/A	DEPT OF ACCT & MIS DEPT RES	DEPT OF ACCOUNTING & MNGT INFO	OPERATING BASIC	B&E ACCOUNTING & MIS	DEPARTMENTAL RESEARCH				

Internal Notes and Attachments External Notes and Attachments

Total (0.00 USD)

Subtotal	0.00
	0.00

Related Documents

Purchase Order: UDST001111
Requisition: 3429347

What's next for my order?

Next Step	COA Approver
Approvers	There are no approvers

Proceed to **Slide 17** for the correct process to cancel an entire PO



Records found: 0

Show comments for Purchase Order **+**

No comments have been added

Canceling a Purchase Order with a comment:

- Click the **Comments** tab and click “+” to generate a new comment.

Completed

Details ▼

Supplier Status

Sent To Supplier

Supplier
W B MASON CO INC

Total (13.92 USD) ▼

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal 13.92

13.92

Related Documents ▼

Requisition: 3726388

What's next? ▼

Workflow Status ● Completed

Workflow

Show skipped steps

Submitted
3/15/2023 4:32 PM
Lauren Romeo



Records found: 0

ADD COMMENT

Click Add Recipient.

Type "Help" in the last name field of the User Search window.

Click Search.

Select Procurement Help from the search results.

Add recipient

User Search

Last Name

First Name

User Name

Email

Department

Role

Results Per Page

User Search

New Search

Name ↑	User Name	Email	Phone	Action
Procurement Help	Procurement	udexchange@udel.edu		<input type="button" value="+"/>

Completed

Details

Supplier Status

Sent To Supplier

Supplier

W B MASON CO INC

Total (13.92 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal	13.92
Total	13.92

Related Documents

Records found: 0

Show comments for Purchase Order

ADD COMMENT

Please cancel PO. Supplier said the item will be backordered until July and I need items before then. Emailed them and they responded that they have canceled the order for me. Attaching cancel confirmation.

794 characters remaining

expand clear

This will add a comment to the document. If you select a user they will receive an email indicating that a comment has been added to the document.

Email notification(s) | Add recipient

Lauren Romeo (Prepared by, Prepared for) <ud-mart@udel.edu>

Procurement Help <udexchange@udel.edu>

Attach file (optional)

Attachment Type

File

Link/URL

File Name

File

Choose File

UDX TEST.png



- *Type a comment* requesting cancelation of the purchase order.
 - Include a reason for the cancelation (e.g., items out of stock).
 - Upload your documentation of communication with the supplier.
- Click the **Check Mark** to **Add comment** and send the notification to Procurement Help.

Completed

Details

Supplier Status

Sent To Supplier

Supplier

W B MASON CO INC

Total (13.92 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal 13.92

13.92

Related Documents

Requisition: 3726388

What's next?

Completed



I Want to Cancel a Catalog PO Line

- Canceling a Catalog order **line** is also done via a comment to Procurement Help
- Proceed to slide 21 for instructions.



- Status
- Summary
- Revisions 1
- Confirmations
- Shipments
- Change Requests
- Receipts
- Vouchers
- Comments**
- Attachments
- History

Records found: 0

Show comments for Purchase Order **+**

No comments have been added

Canceling a Catalog PO Line with a comment:

- Click the **Comments** tab and click “+” to generate a new comment.

Completed

Details

Supplier Status

Sent To Supplier

Supplier
W B MASON CO INC

Total (13.92 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal	13.92
	13.92

Related Documents

Requisition: 3726388

What's next?

Workflow Status **Completed**

Workflow

Show skipped steps

Submitted
3/15/2023 4:32 PM
Lauren Romeo



Records found: 0

ADD COMMENT

Click Add Recipient.

Type "Help" in the last name field of the User Search window.

Click Search.

Select Procurement Help from the search results.

will add a comment to the document. If you
d to the document.
notification(s) **Add recipient**
Lauren Romeo (Prepared by, Prepared for)
h file (optional)
hment Type
L
ame

User Search

Last Name

First Name

User Name

Email

Department

Role

Results Per Page

Completed

Details

Supplier Status

Sent To Supplier

Supplier
W B MASON CO INC

Total (13.92 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal 13.92

13.92

Related Documents

User Search

New Search

Name ↑	User Name	Email	Phone	Action
Procurement Help	Procurement	udexchange@udel.edu		<input type="button" value="+"/>

Records found: 0

Show comments for Purchase Order +

ADD COMMENT

Please Cancel Line 2. The items will be on backorder for 6 month and we need before then. Have confirmed cancellation with supplier. Email documentation is attached.

794 characters remaining expand clear

This will add a comment to the document. If you select a user they will receive an email indicating that a comment has been added to the document.

Email notification(s) | Add recipient

Lauren Romeo (Prepared by, Prepared for) <ud-mart@udel.edu>

Procurement Help <udexchange@udel.edu>

Attach file (optional)

Attachment Type File Link/URL

File Name

File Choose File **UDX TEST.png**



- *Type a comment* requesting cancelation of the **line**.
 - Include a reason for the cancelation (e.g., items out of stock).
 - Upload your documentation of communication with the supplier.
- Click the **Check Mark** to **Add comment** and send the notification to Procurement Help.

Completed

Details

Supplier Status

Sent To Supplier

Supplier

W B MASON CO INC

Total (13.92 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal 13.92

13.92

Related Documents

Requisition: 3726388

What's next?

Completed

I Want to Cancel Non-Catalog PO Lines

- Canceling a ***line*** (*not* an entire order) on a non-catalog PO *should* be done on a **change request**.
- Proceed to slide 25 for instructions.



Status Summary Revisions 6 Confirmations Shipments **Change Requests 4** Receipts Vouchers 1 Comments 1 Attachments 2 History

Records found: 4

Status	Number	Owner	Created
Completed	3035629	Kristen Pickering	8/14/2020
Completed	3035664	Kristen Pickering	8/14/2020
Completed	3035495	Kristen Pickering	8/14/2020
Completed	3045455	Kristen Pickering	9/1/2020

To Create a Change Request in a PO:
Click the **Change Requests** tab.
Click **+** sign.

Completed

Details

Supplier Status

Sent To Supplier

Supplier
DELWOOD TRAILER SALES INC

Total (17,010.00 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal 17,010.00

17,010.00

Related Documents

Requisition: 3035622

Change Requests: 3045455

Change Requests: 3035495

Change Requests: 3035664

Change Requests: 3035629

Voucher: 10000343

What's next?

Workflow Status Completed

Status Summary Revisions 6 Confirmations Shipments Change Requests 4 Receipts Vouchers 1 Comments 1 Attachments 2 History

General Information

PO/Reference No. UDST000680
Revision No. 5
Priority Normal
Supplier Name DELWOOD TRAILER
Address 10033 CANTERBURY ROAD
FELTON, Delaware 19943-5470 United States
Purchase Order Date 8/14/2020
Total 17,010.00
Requisition Number 3035622 view | print
Purchasing Business Unit UOD01 UNIVERSITY OF DELAWARE
Payment Term Override X
eBuilder Process Instance no value
Multi-Invoice/Payment X

Shipping Information

Ship To University of Delaware
United States
Ship To Address Code NC32
Expedites X
Ship Via Best Carrier-Best Way
Requested Delivery Date no value

Billing/Payment

Bill To Accounts Payable
Bill To Address Code Bill To
Billing Options
Accounting Date no value
Payment Terms 0% 0, Net 30
F.O.B. Destination

Contact Information

Owner Name Test Shopper
Owner Phone

You may also click the ellipsis on the PO and select Create Change Request from the menu.

1 of 1 Results

- Add Comment
- Create Change Request
- Add Notes to History
- Cancel PO
- Finalize Revision
- Create Quantity Receipt
- Print Fax Version
- Send Test PO
- Soft Close PO
- Close PO

Details

Supplier Status
Sent To Supplier
Supplier DELWOOD TRAILER
Total (17,010.00)
Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.
Subtotal 17,010.00
17,010.00

Related Documents

- Requisition: 3035622
- Change Requests: 3045455
- Change Requests: 3035495
- Change Requests: 3035664
- Change Requests: 3035629
- Voucher: 10000343

What's next?

Workflow Status Completed



Purchase Order • DELWOOD TRAILER SALES INC • UDST000680 Revision

Status Summary Revisions 6 Confirmations Shipments

Records found: 4

Status	Number	Owner
Completed	3035629	Kris
Completed	3035664	Kris

In the Create Change Request Window:
Select any **Recipients** from **boxes** or...
Use the link to **Add Recipients**
Type the **Change Request Reason**.
Attach a document if necessary.
Click **Create Change Request**.

Create Change Request

This will create a change request for this purchase order. If you select a user they will receive an email indicating that a change request has been created for this purchase order.

Email notification(s) | [Add recipient](#)

- Kristen L Pickering (Approved Requisition) <kpick@udel.edu>
- Kristen Pickering (Prepared by) <ud-mart@udel.edu>
- Sam Shopper (Prepared for) <ud-mart@udel.edu>

User with change request permission:

- Amy Drag (Approved) <ud-mart@udel.edu>
- Christian Aha (Approved) <ud-mart@udel.edu>
- Debbie Diversity (Approved) <bgonzal@udel.edu>
- Lauren Romeo (Approved) <ud-mart@udel.edu>
- Test Buyer (Approved) <ud-mart@udel.edu>

[add email recipient...](#)

Change Request Reason

Remove the service charge

943 characters remaining [expand](#) | [clear](#)

Attach file to this change request (optional):

Attachment Type

File

Link/URL

[Create Change Request](#) [Close](#)

All Search (Alt+Q) 3,000.00 USD

1 of 1 Results

Attachments 2 History

Completed

Details

Supplier Status

Sent To Supplier

Supplier

DELWOOD TRAILER SALES INC

Total (17,010.00 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal 17,010.00

17,010.00

Related Documents

- Requisition: 3035622
- Change Requests: 3045455
- Change Requests: 3035495
- Change Requests: 3035664
- Change Requests: 3035629
- Voucher: I0000343

What's next?

Workflow Status Completed

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Change Requests • 3787993

- Summary
- PO Preview
- External Communication**
- Comments 1
- Attachments 2
- History

Changes will not be sent to the Supplier.

Change Request Reason

Reason Remove the service charge

General

Cart Name test change order - CR(4)

Shipping

Ship To

Billing

Bill To

Note the default setting in UDX is to NOT send PO changes to the supplier.
 The supplier should receive the revised PO, so click the **External Communication** tab.

Prepared for Sam Shopper
 Department CASHIER'S OFFICE (04602)
 Ad-Hoc Approver Select
 Multi-Invoice/Payment X

Room: atn001
 170 THE GREEN
 MEMORIAL HALL
 Newark, DE 19716
 United States

Billing Options

Purchasing Business Unit UOD01 UNIVERSITY OF DELAWARE
 Payment Term X
 Override X
 Tax Flag X

Internal Fields

UD Internal Fields

eBuilder Process Instance no value

After-The-Fact Purchase X

Draft

Be aware of these issues.
You may review and proceed.

Total (16,990.00 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal	16,990.00
Total	16,990.00

Purchase Order: UDST000680
 Requisition: 3035622

What's next for my order?

Next Step COA Approver
 Approver Drag, Amy

Workflow

Show skipped steps

Draft
 Active
 Margot Martin
 On behalf of: Sam Shopper



Change Requests • 3787993

Assign Draft Submit Request

- Summary
- PO Preview
- External Communication**
- Comments 1
- Attachments 2
- History

Resend to...

- Suppliers on Change Request
- ERP System Connections on Change Request
- POExport

Check the **Suppliers on Change Request** box to send the revision to the supplier.
Do not uncheck the other two boxes.

Draft

Be aware of these issues.
You may review and proceed.

Total (16,990.00 USD)

Shipping, Handling, and Tax charges are calculated and charged by each supplier. The values shown here are for estimation purposes, budget checking, and workflow approvals.

Subtotal	16,990.00
	16,990.00

Related Documents

- Purchase Order: UDST000680
- Requisition: 3035622

What's next for my order?

Next Step: COA Approver
Approver: Drag, Amy

Workflow

Show skipped steps

Draft
Active
Margot Martin
On behalf of: Sam Shopper

Change Requests • 3395628

- Summary
- PO Preview
- External Communication
- Comments
- Attachments
- History

Changes will be sent to the Supplier.

Change Request Reason

Reason Remove the service charge

General

Shipping

Billing

Returning to the Summary tab, you see that the change request will be sent to the supplier with the reason you entered.

Prepared by	Richard Requester	162 THE GREEN HULLIHEN HALL NEWARK, DE 19716 United States	Newark, DE 19716 United States
Prepared for	Kristen Pickering	United States	
Purchasing Business Unit	UOD01 UNIVERSITY OF DELAWARE		
eBuilder Process Instance	no value	Expedite ✗	
		Ship Via	Best Carrier-Best Way
		Delivery Options	
		Accounting Date	no value
		Billing Options	

Draft

Total (7,580.00 USD)	
Subtotal	7,580.00
	7,580.00

Related Documents

- Purchase Order: UDBT000092
- Requisitions: 3328084

What's next for my order?

- Next Step: Wait for Validation Response
- Approvers: There are no approvers

Workflow

Draft
Active
Richard Requester
On behalf of: Kristen Pickering

Start - Parallel Steps



Change Requests • 3395628



Assign Draft

Submit Request

Summary PO Preview External Communication Comments Attachments History

Changes will be sent to the Supplier.

Change Request Reason

Reason

Account

Work

Number

N/A	PURC110000	PURC110000	OPBAS	04750	ADALL	no value	no value	no value	no value
N/A	R/E PROCUREMENT SERVICES	R/E PROCUREMENT SERVICES	OPERATING BASIC	PROCUREMENT SERVICES	ADMINISTRATIVE ALLOWABLE				

3 Items

1



Cancel Selected Items

TRI-STATE CARPET INC - 3 Items - 7,580.00 USD

Item	Catalog No.	Size/Packaging	Unit Price	Quantity	Ext. Price	
1 labor to replace flooring	labor	EA	5,980.00	1 EA	5,980.00	... <input type="checkbox"/>
2 include upgraded padding		EA	1,500.00	1 EA	1,500.00	... <input type="checkbox"/>
3 service charge for extra visit		EA	100.00	1 EA	100.00	... <input checked="" type="checkbox"/>

Draft

Total (7,580.00 USD)

7,580.00

7,580.00

Documents

Order: UDBT000092

Requisitions: 3328084

What's next for my order?

Next Step Wait for Validation Response

There are no approvers

Workflow

Draft
Active
Richard Requester
On behalf of: Kristen Pickering

Start - Parallel Steps

PR Validation

Future

Change Requests • 3395628

Summary PO Preview External Communication Comments Attachments

Changes will be sent to the Supplier.

Change Request Reason

Reason Remove the service charge

Accounting Codes

Work Order Number	SpeedType	Purpose	Fund	Dept	Program	Source	Project ID	User Ref	Cost Share Project
N/A	PURC110000	PURC110000							
N/A	R/E PROCUREMENT SERVICES	R/E PROCUREMENT SERVICES							

Cancel Selected Items

Specify a reason for canceling the line.

Negotiated cancellation of the service charge.

954 characters remaining [expand](#) | [clear](#)

OK Cancel

Enter the reason for the cancellation and click **OK**.

3 Items

TRI-STATE CARPET INC - 3 Items - 7,580.00 USD

Item	Catalog No.	Size/Packaging	Unit Price	Quantity	Ext. Price
1 labor to replace flooring	labor	EA	5,980.00	1 EA	5,980.00
2 include upgraded padding		EA	1,500.00	1 EA	1,500.00
3 service charge for extra visit		EA	100.00	1 EA	100.00

Draft

Total (7,580.00 USD)

Subtotal 7,580.00

7,580.00

Related Documents

[Purchase Order: UDBT000092](#)

[Requisitions: 3328084](#)

What's next for my order?

Next Step Wait for Validation Response

Approvers There are no approvers

Workflow

Draft
Active
Richard Requester
On behalf of: Kristen Pickering

Start - Parallel Steps

PR Validation
Future



Change Requests • 3395628

Assign Draft Submit Request

Click Submit Request.

Summary PO Preview External Communication Comments 1 Attachments History

Changes will be sent to the Supplier.

Change Request Reason

Reason Remove the service charge

Accounting Codes

Work Order Number	SpeedType	Purpose	Fund	Dept	Program	Source	Project ID	User Ref	Cost Share Project
N/A	PURC110000	PURC110000	OPBAS	04750	ADALL	no value	no value	no value	no value
N/A	R/E PROCUREMENT SERVICES	R/E PROCUREMENT SERVICES	OPERATING BASIC	PROCUREMENT SERVICES	ADMINISTRATIVE ALLOWABLE				

2 Items

TRI-STATE CARPET INC - 3 Items - 7,480.00 USD

Item	Catalog No.	Size/Packaging	Unit Price	Quantity	Ext. Price
1 labor to replace flooring	labor	EA	5,980.00	1 EA	5,980.00
2 include upgraded padding				1 EA	1,500.00
3 service charge for extra visit		EA	100.00	1EA	100.00

Note the cancelled item has an icon indicating it was cancelled.

Draft

Total (7,480.00 USD)

Subtotal 7,480.00

7,480.00

Related Documents

Purchase Order: UDBT000092

Requisitions: 3328084

What's next for my order?

Next Step Wait for Validation Response

Approvers There are no approvers

Workflow

Draft
Active
Richard Requester
On behalf of: Kristen Pickering

Start - Parallel Steps

PR Validation
Future



Change Requests • 3395628

- Summary
- PO Preview
- External Communication
- Comments 1
- Attachments
- History

		PO Type Override		✗	
2	include upgraded padding	EA	1,500.00	1 EA	1,500.00
ITEM DETAILS					
Contract:	no value	Internal Note/Business Justification	no value		
Commodity Code	30000000 / Structures, Building, Construction, Manufacturing Components & Supplies	Internal Attachments	Add		
		PO Type Override		✗	
3	service charge for extra visit	EA	100.00	1EA	100.00
ITEM DETAILS					
Contract:	no value	Internal Note/Business Justification	no value		
Commodity Code	72000000 / Building, Facility Construction & Maintenance Services	Internal Attachments			
Account Code	164023 CARPET/RESILIENT FLOORING	External Note	no value		
		Attachments for supplier			
		PO Type Override	✗		

Approvers will see the cancellation icon on the relevant line.

Pending

Total (7,480.00 USD)

Subtotal **7,480.00**

7,480.00

Related Documents

[Purchase Order: UDBT000092](#)

[Requisitions: 3328084](#)

What's next?

Workflow

Show skipped steps

Submitted
11/9/2021 12:52 PM
Richard Requester
On behalf of: Kristen Pickering

Start - Parallel Steps

PR Validation
Completed

Wait for Validation Response



Questions:

- procurement@udel.edu

Resources:

- [Procurement Services Website](#)

