



International Student Payments

The University of Delaware has partnered with Western Union Business Solution to provide our international students with a way to pay their student account balances in the currency of their choice and in a manner that provides a simple and secure way of initiating a payment electronically.

Some of the benefits of using this new payment option include the following:

- Students can pay their student account balances in the currency of their choice
- There are **no transaction charges** from the University of Delaware or from Western Union Business Solutions
- Exchange rates are typically more competitive when compared to students' local bank rates for international wire transfers
- Bank service fees are often reduced because the transaction is initiated as a local transfer
- Payments received will include reference information so that the student payment is applied to the student account quickly, typically two to five business days after the student's bank initiates the payment.

STEPS TO MAKE A PAYMENT

In order to make a payment, international students should complete the following steps:

Step 1: Log in to My Finances and select the "Make a payment" option.

Step 2: Click "Next step" on the "Make a payment: Step 1" page.

Step 3: Report any additional credits you anticipate, if appropriate, and then click "Next step".

Step 4: Enter the amount of your payment in the "Payment amount" box and then select the "International funds transfer" option from the "Payment method" list.

Step 5: Click the "Agreement" box and enter your email address. Then click "Next step".

Step 6: Verify payment information and then click "Next step".

Step 7: Select your country and currency to view the exchange rate and total amount. Then click the terms and conditions box before clicking "Next step".

Step 8: Verify all information is correct and click the "Submit" button.

Step 9: Print the instruction sheet and take to your bank within 72 hours to initiate the fund transfer. **Please note that your quoted exchange rate is not valid after 72 hours.**

The University of Delaware will post the U.S. Dollar equivalent to your student account once the funds are received; this generally will be two to five business days after your local bank initiates payment.